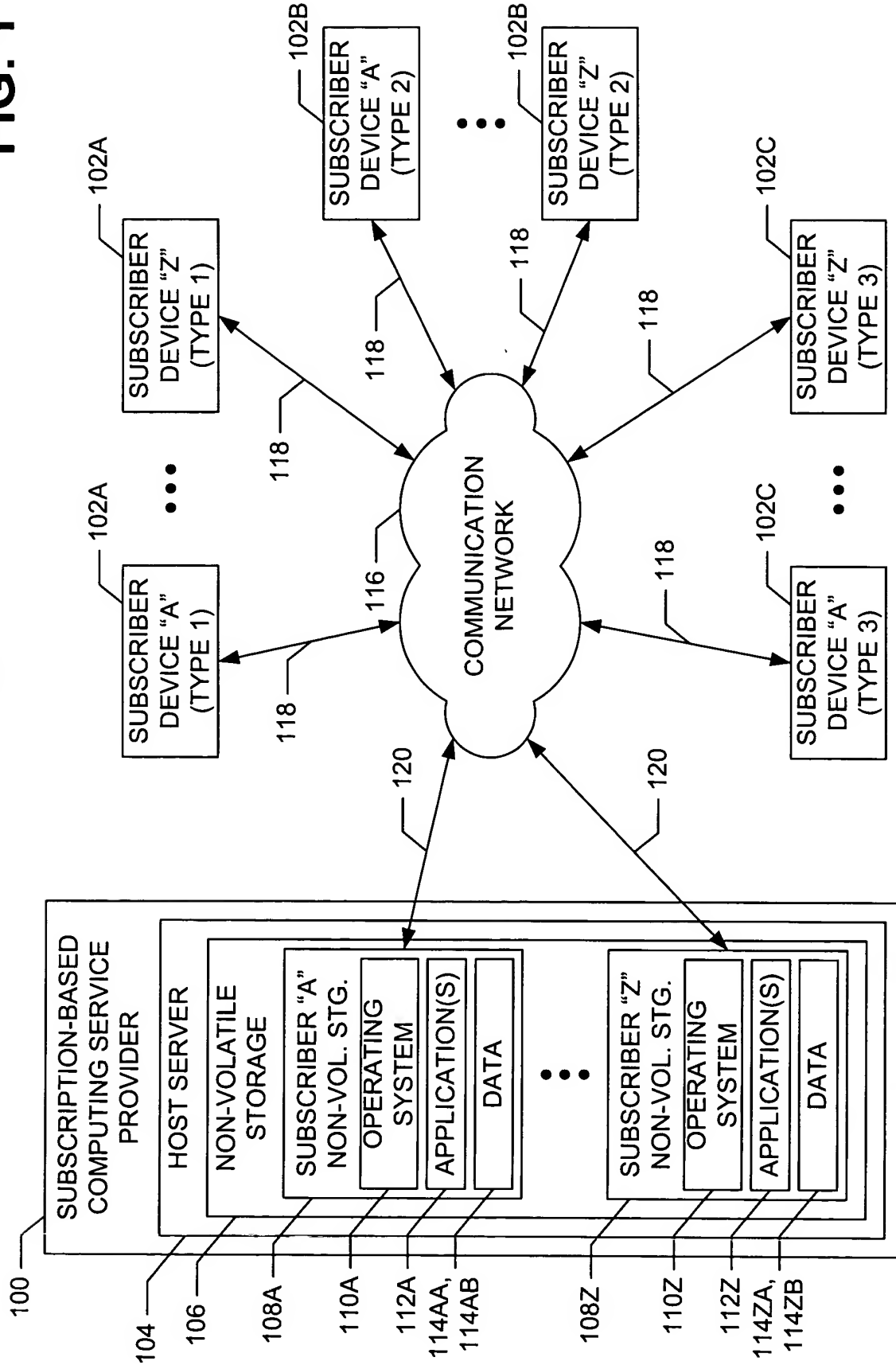


FIG. 1

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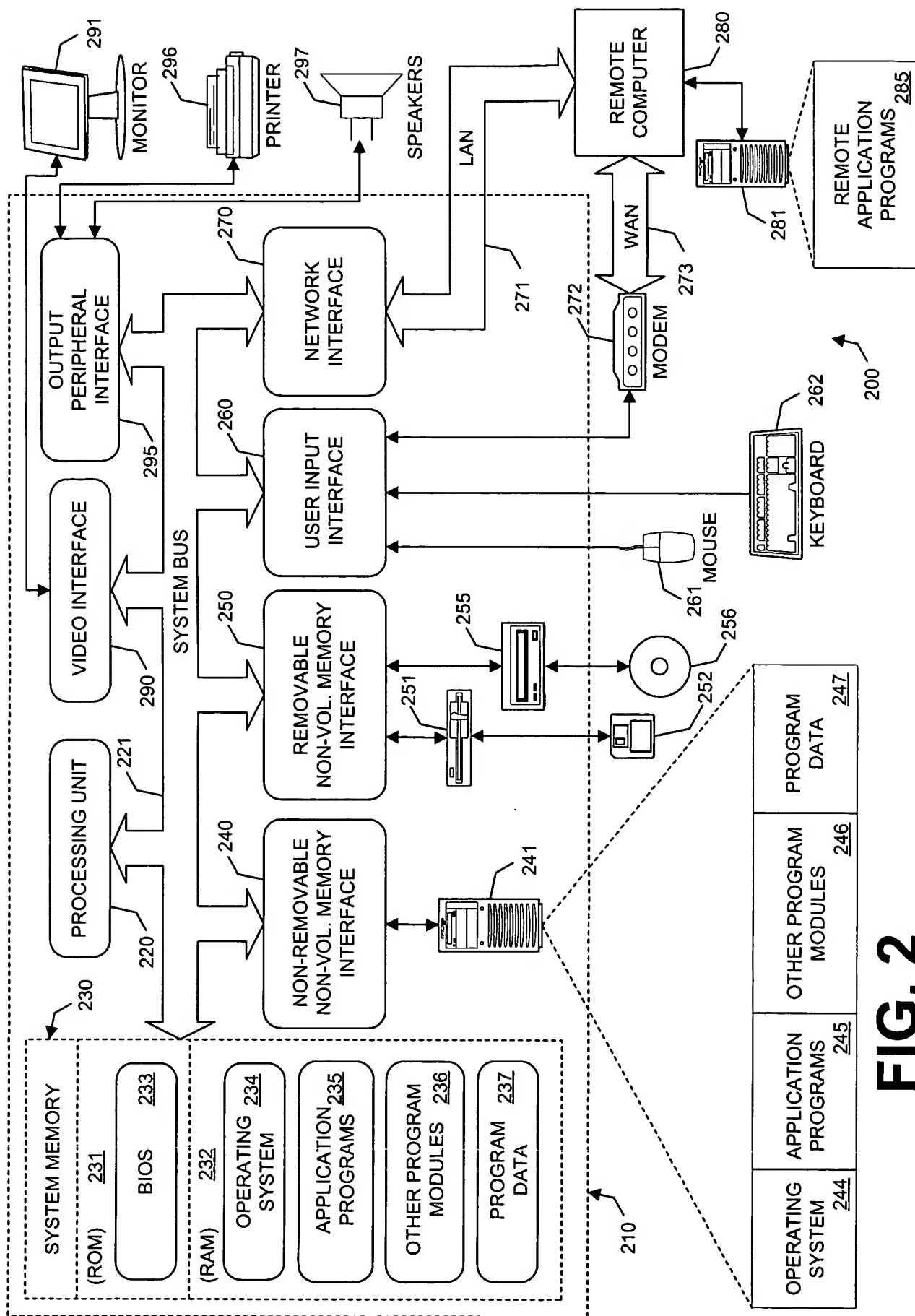


FIG. 2

FIG. 3

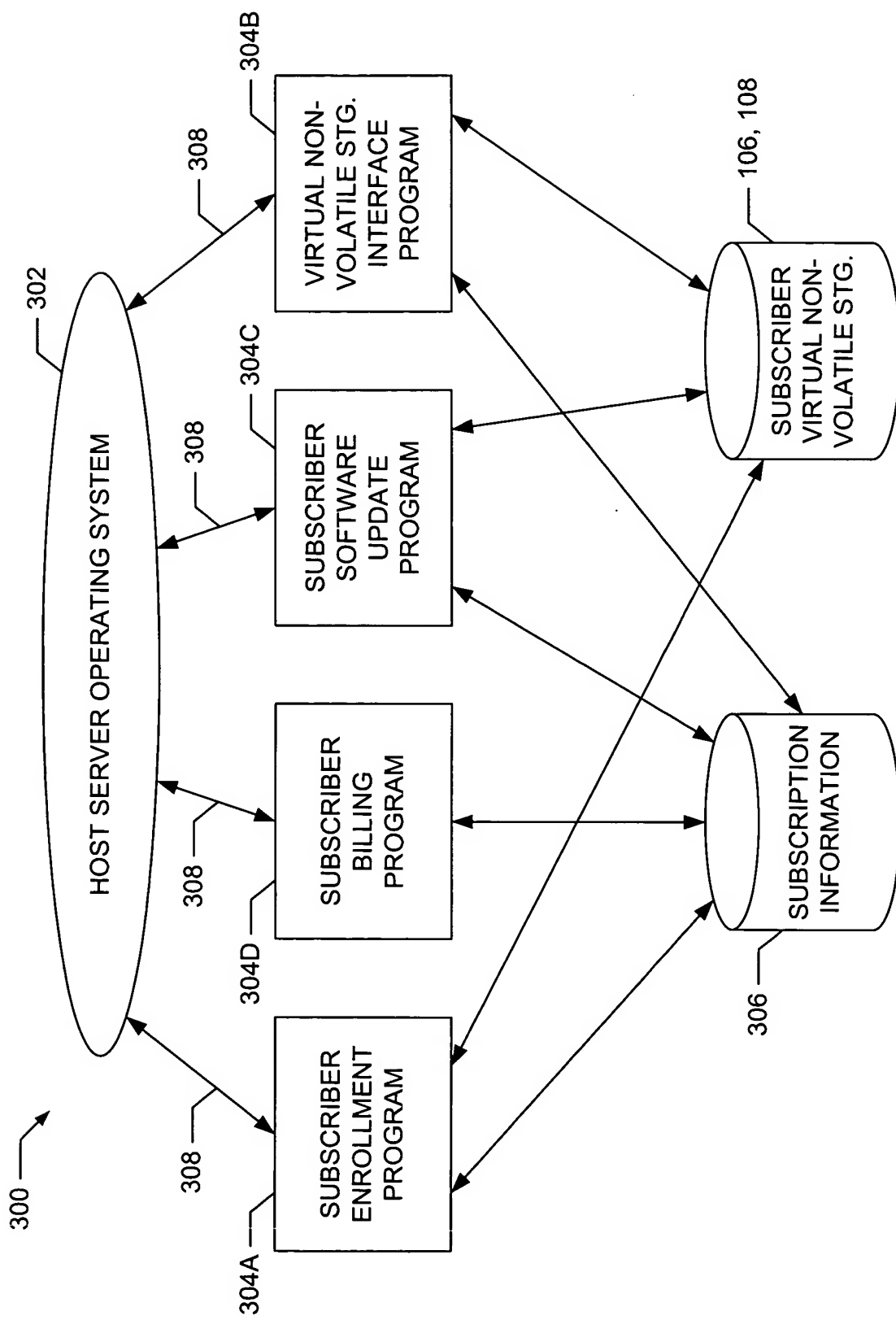


FIG. 4

Enrollment - Virtual Non-Volatile Storage Configuration Information

400

404A

Non-Volatile Storage Capacity 402

☐ 16 MB ☐ 32 MB ☐ 64 MB ☐ 128 MB ☐ 256 MB
☐ 1 GB ☐ 2 GB ☐ 4 GB ☐ 8 GB ☐ 16 GB

404B

Operating Systems 402

☐ Windows XP Home ☐ Windows CE ☐ Windows 2000
☐ Windows XP Professional ☐ Windows Mobile 2003 for Pocket PC

404C

Applications 402

☒ Microsoft Word ☒ Microsoft Outlook ☒ Microsoft PowerPoint
☒ Microsoft Excel ☒ Microsoft Visio ☒ Microsoft Access

404D

Updating 402

☒ Operating System Patches ☒ Application Patches
☒ Operating System New Versions ☒ Application New Versions

404E

Backup 402

☒ Nightly Backup ☒ Weekly Backup

406 408 410

Total Cost:

FIG. 5

500

Enrollment - Personal and Billing Information

502

506

Personal Information

506

Name (First/MI/Last)

John

M

Doe

506

Residence Street

1234 Doe Street

506

Residence City/State/Zip

Doeville

Doedom

12345

506

Telephone Number

123-456-7890

506

Email Address

john.doe@msn.com

506

Username/Password

johndoe

John123

506

504

506

Billing Information

506

Name (First/MI/Last)

John

M

Doe

506

Billing Street

1234 Doe Street

506

Billing City/State/Zip

Doeville

Doedom

12345

506

Telephone Number

123-456-7890

506

Email Address

john.doe@msn.com

506

Credit Card Number

1234567890123456

Exp.

01/05

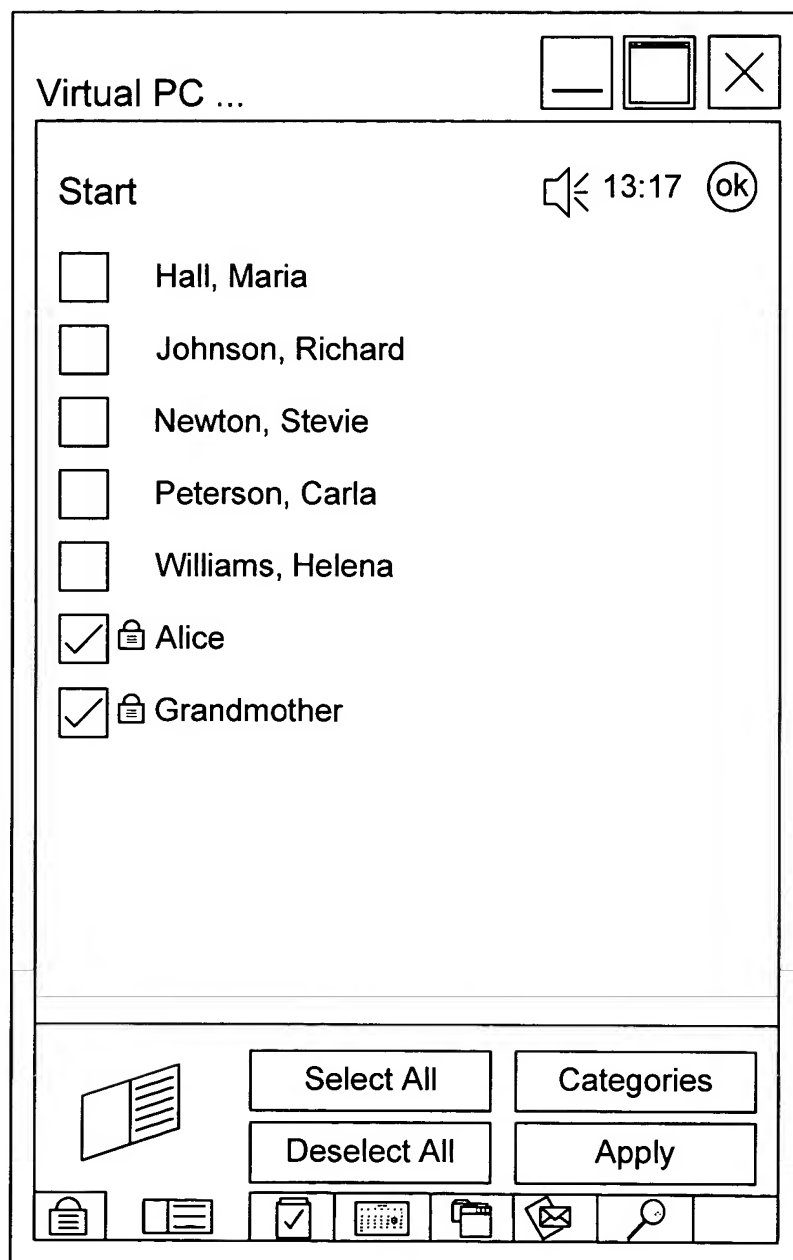

506

508

OK

Cancel

510

600 

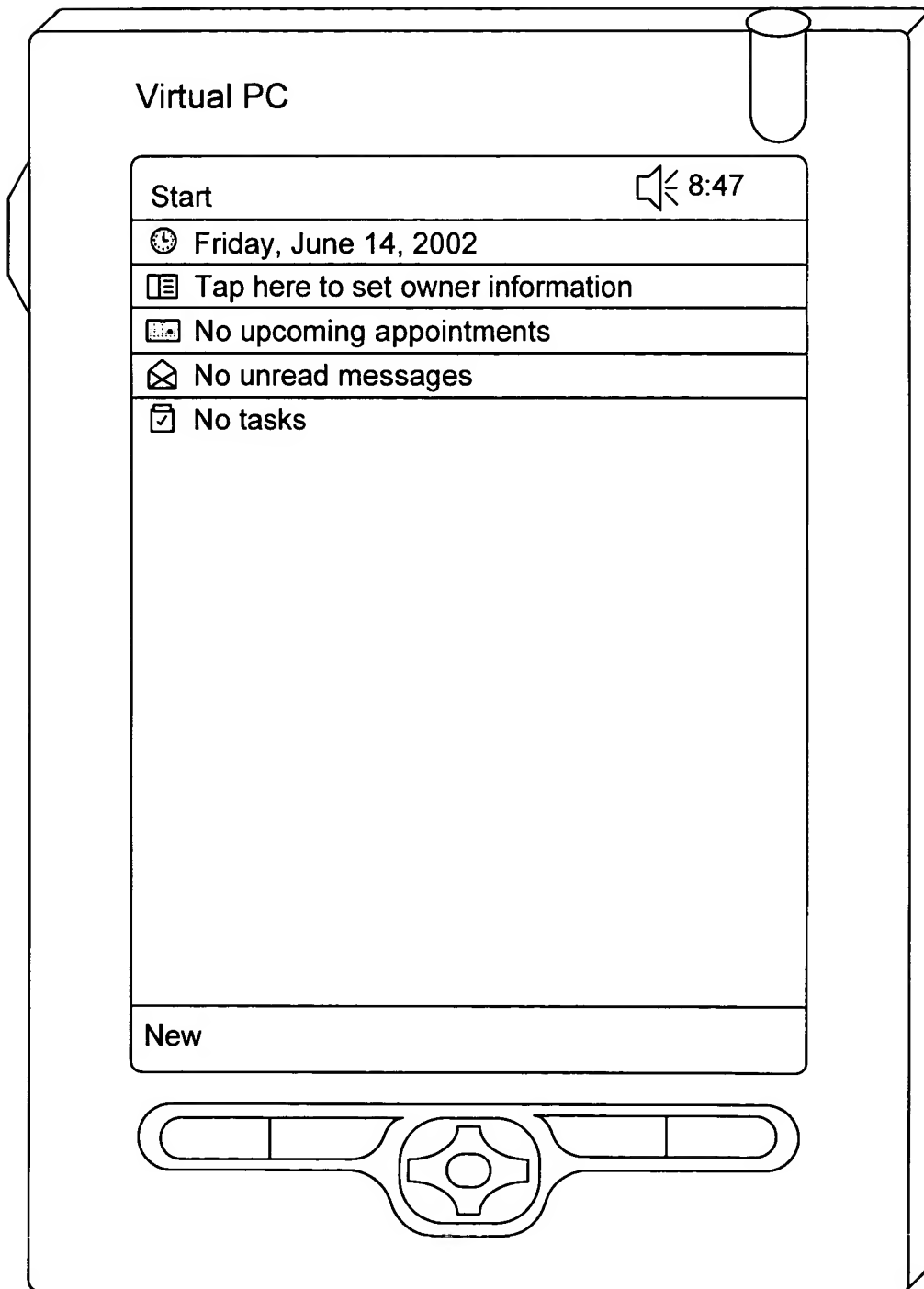

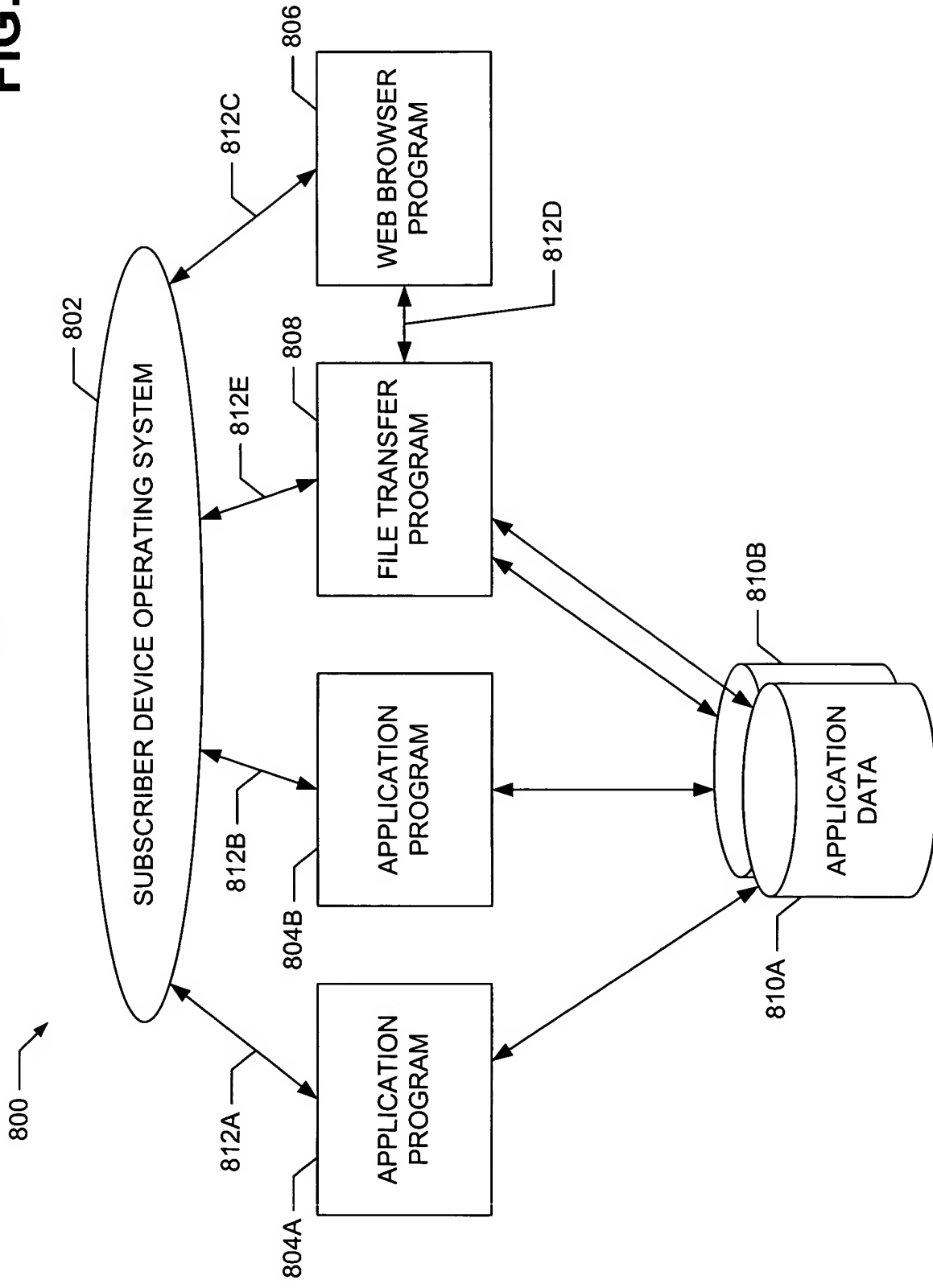
700 

FIG. 8



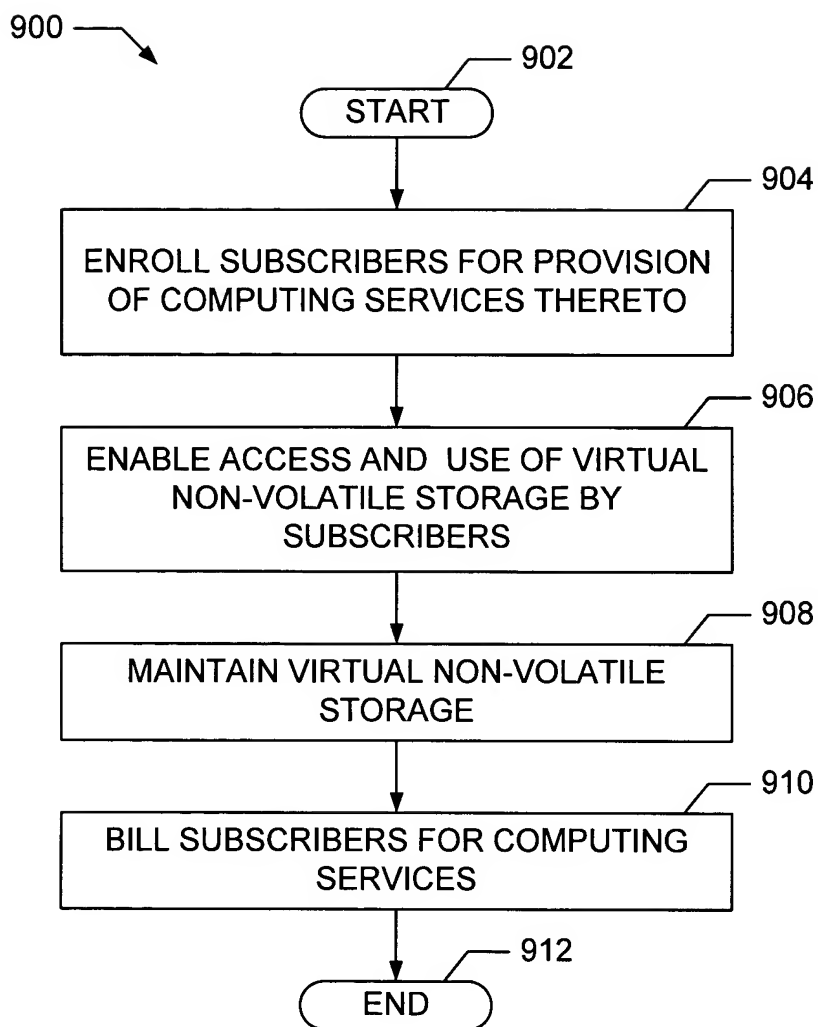
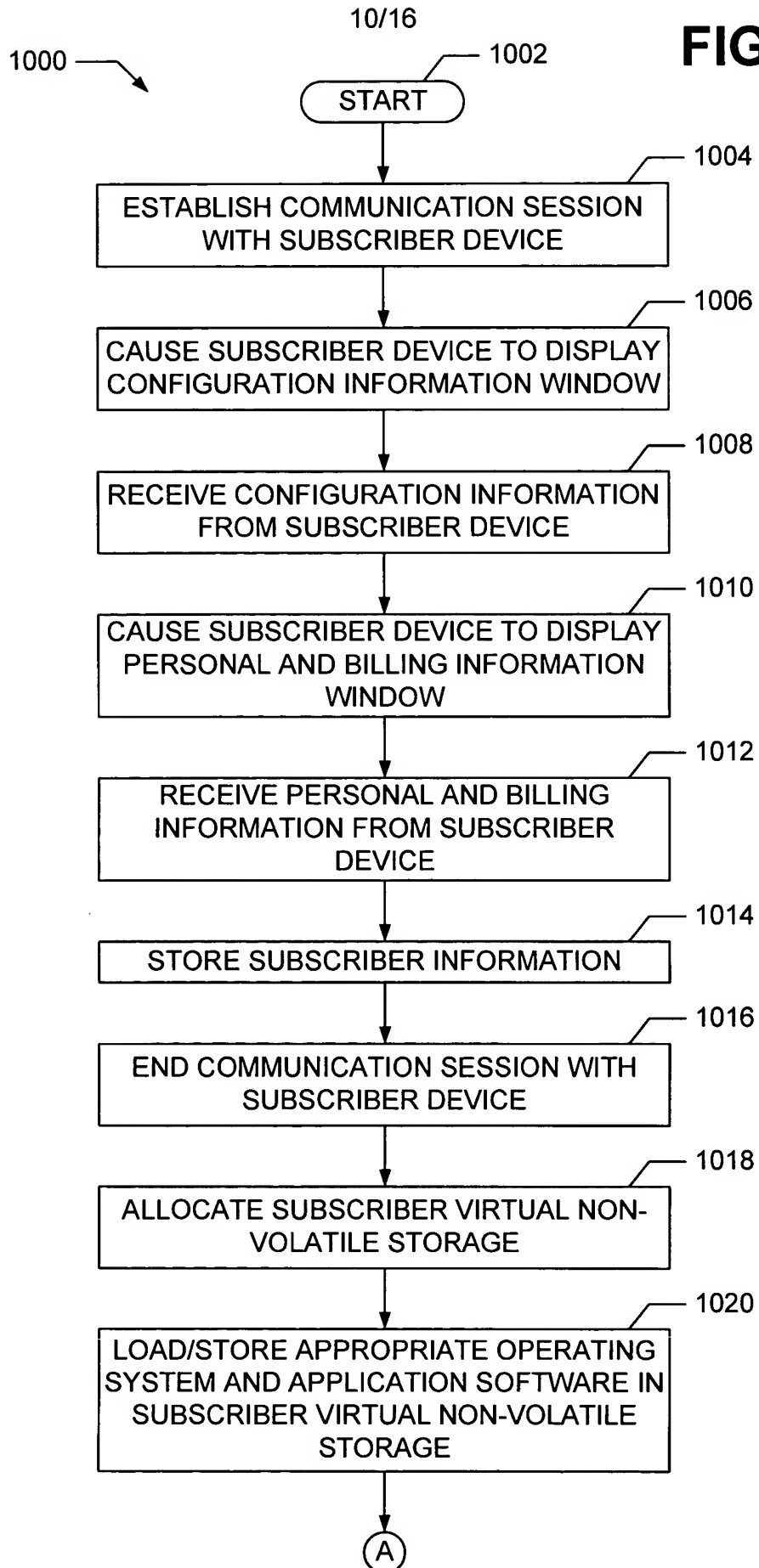
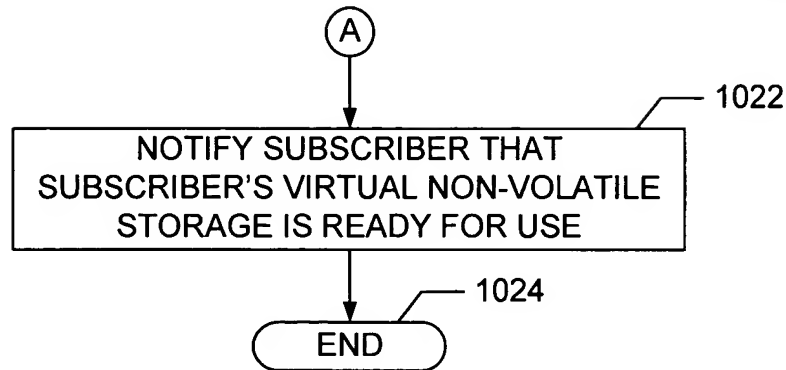


FIG. 10A



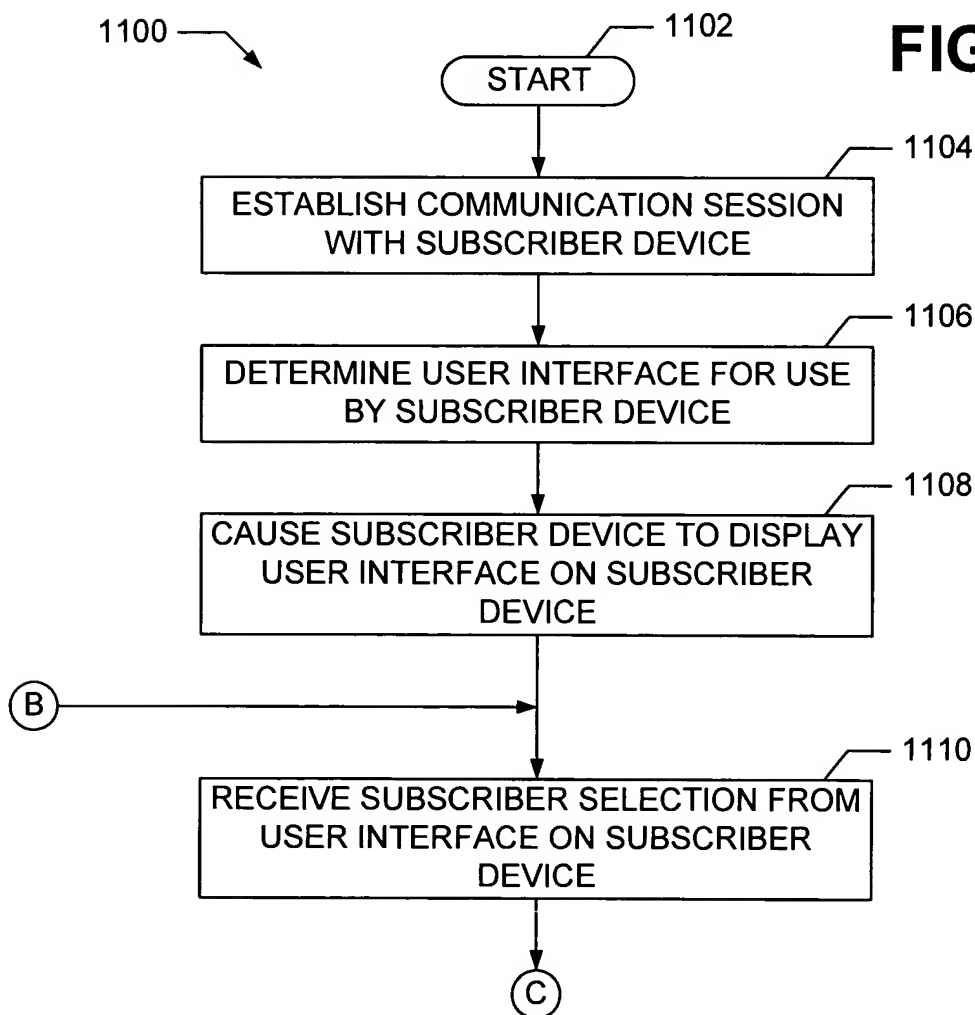
11/16

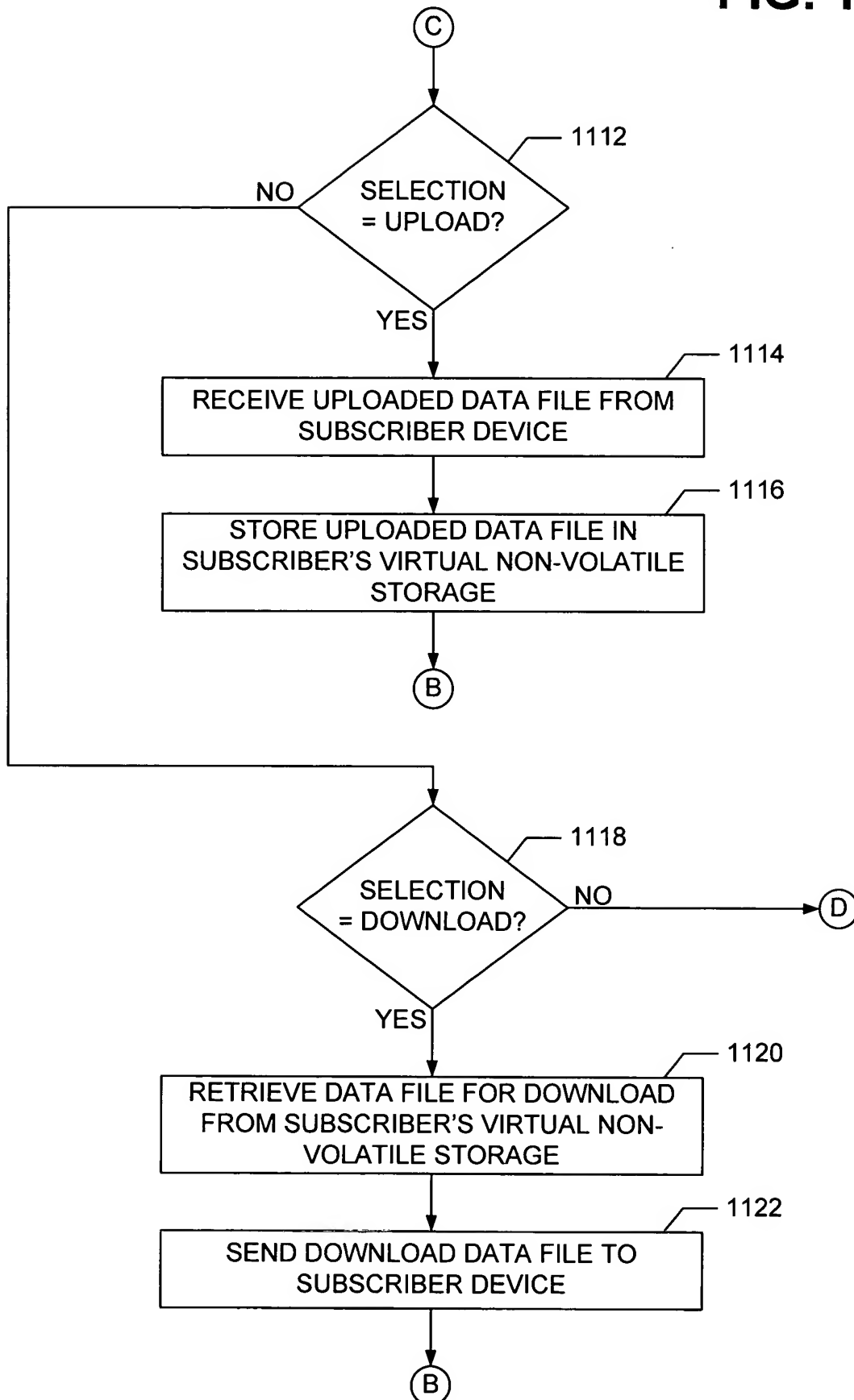
FIG. 10B



1100

FIG. 11A





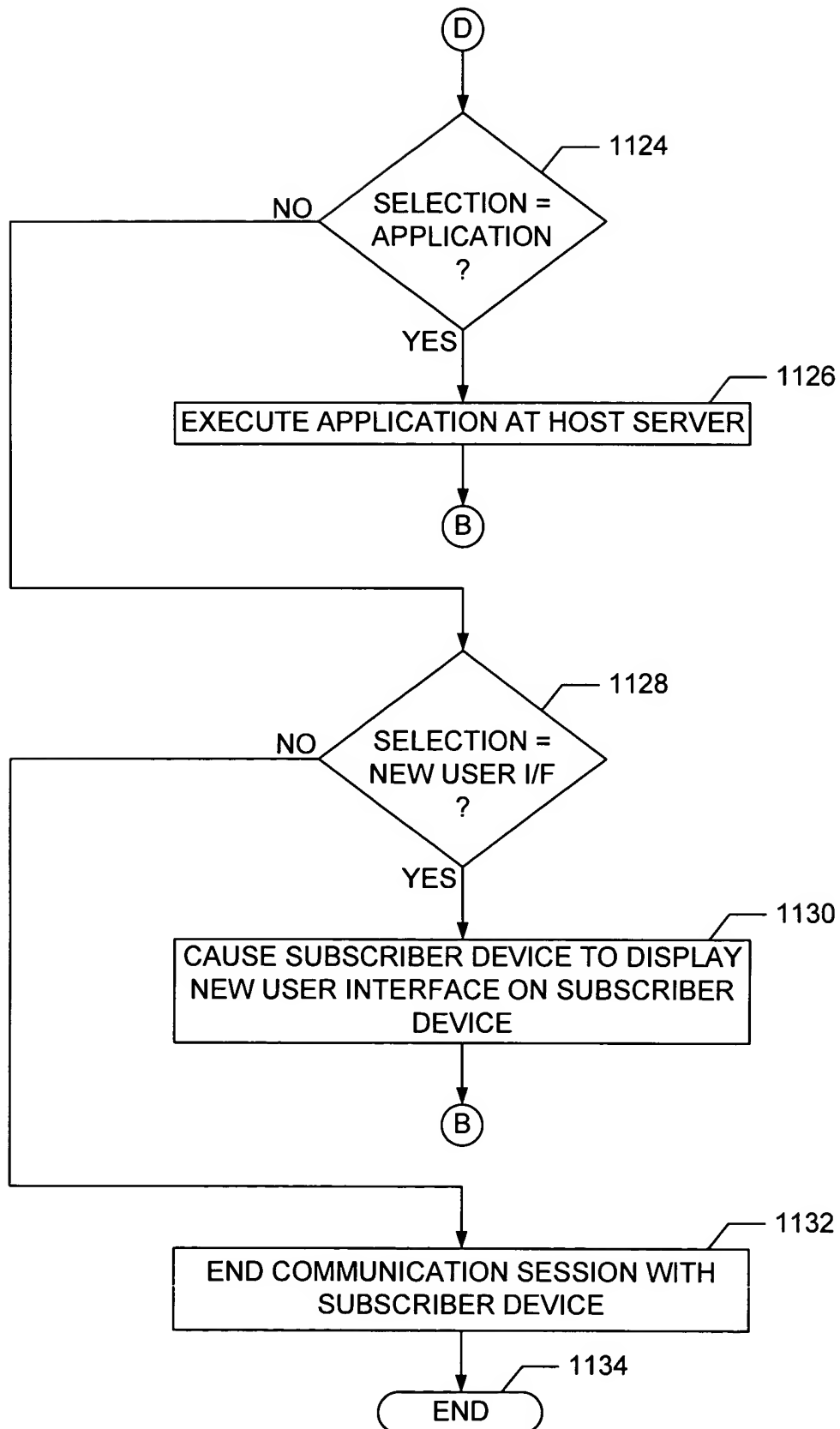


FIG. 12A

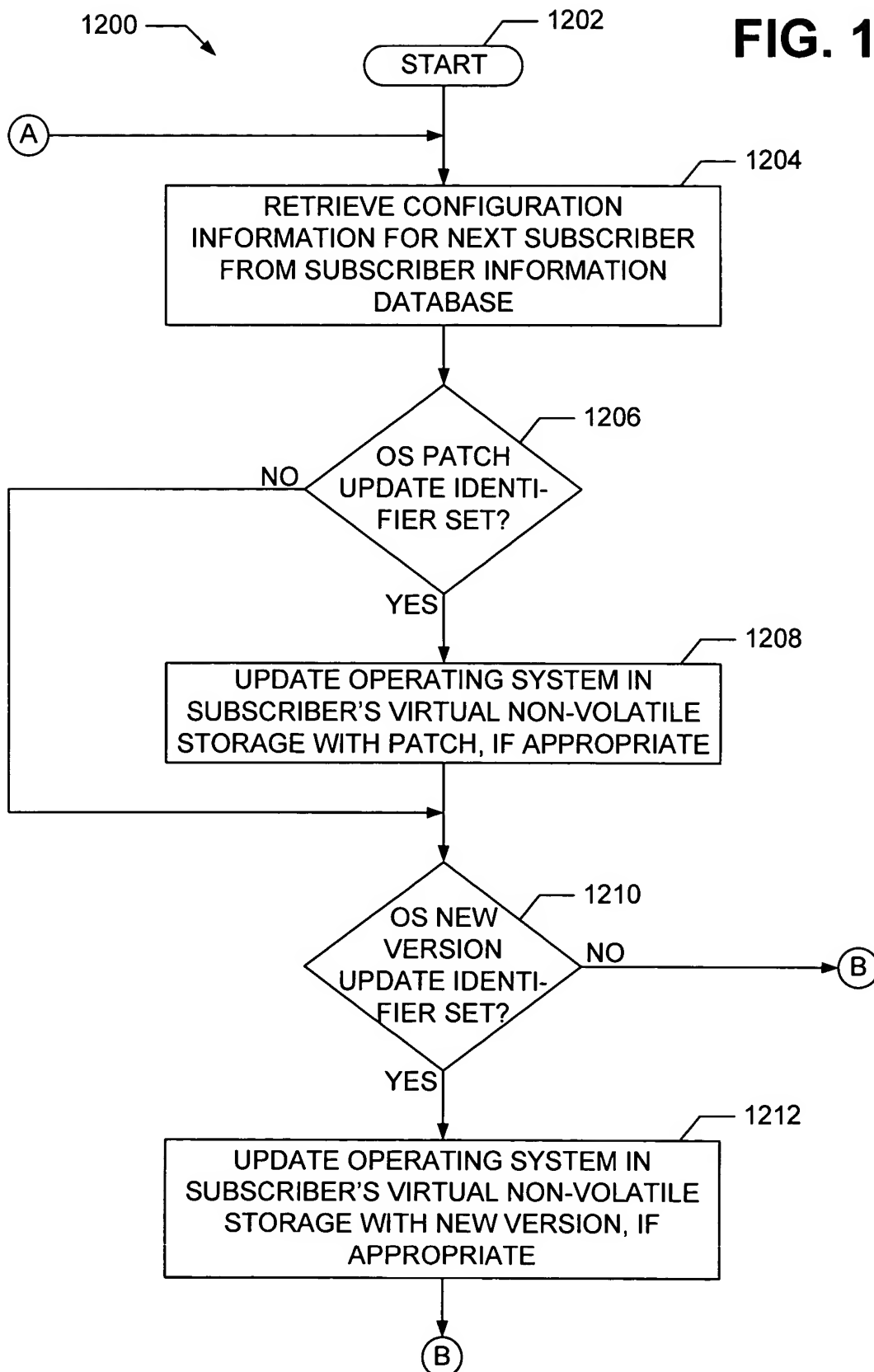


FIG. 12B

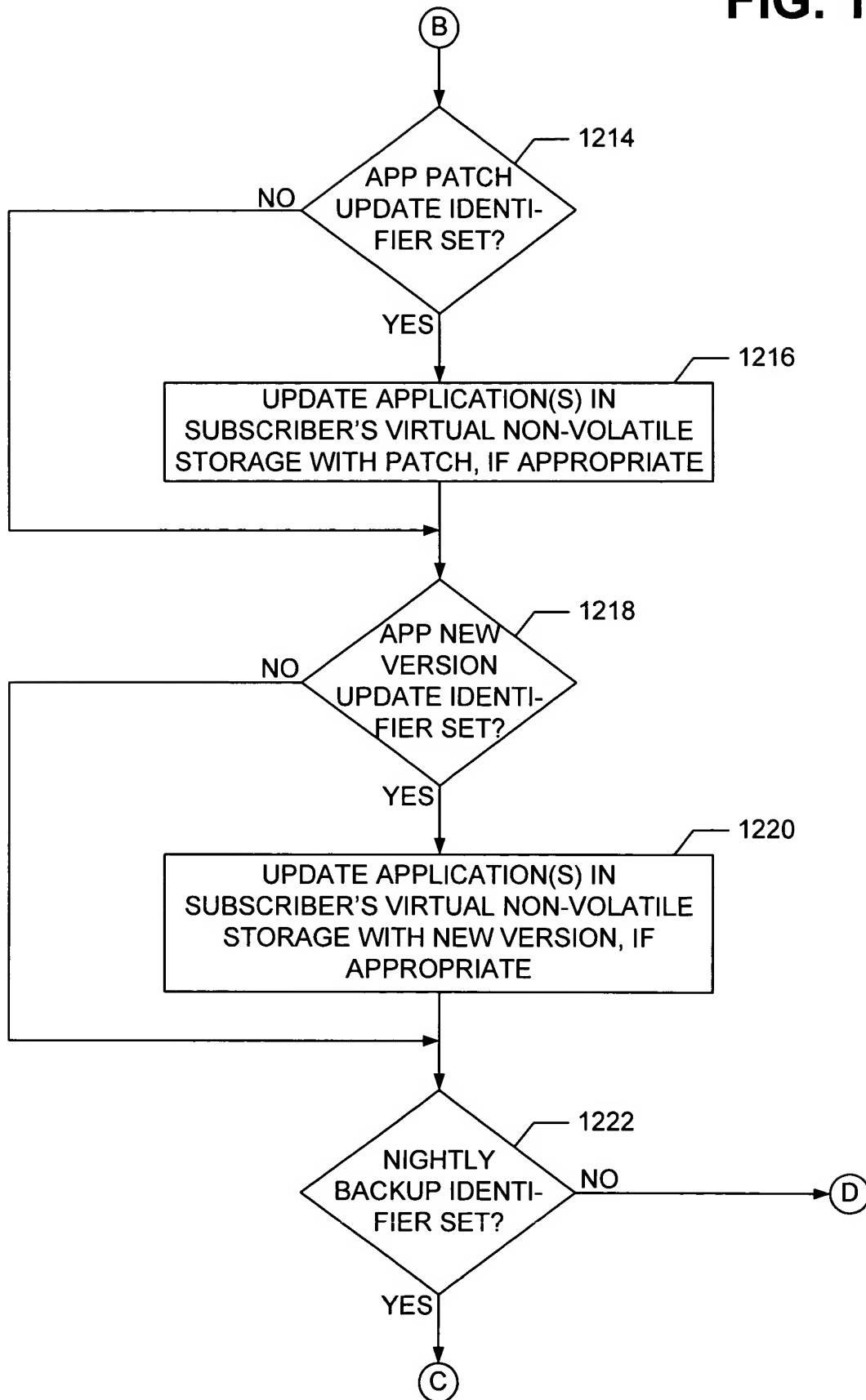


FIG. 12C

